

## BIOMETRIC DATA PRIVACY POLICY

Truity Federal Credit Union (“Truity,” “the credit union,” “we,” or “us”) respects the privacy of its members and applicants for membership (“you”). Truity has instituted this Biometric Data Privacy Policy (“policy”) which describes our privacy practices concerning biometric information and biometric identifiers (collectively, “biometric data”) collected in connection with maintenance for your membership and accounts.

**Purpose of Data Collection.** We may collect and use biometric data such as facial recognition, fingerprint templates, or voiceprints to provide secure and efficient identity verification. This is used to enhance security and improve your experience with our services.

**Data Use, Sharing, and Security.** Any biometric data we collect is safeguarded under our privacy and security program in compliance with the Gramm-Leach-Bliley Act (GLBA). Your biometric information is encrypted, stored securely, and used only for identity verification or fraud prevention purposes. We do not sell or share biometric data with third parties except as required to provide secure authentication services. These providers are bound by strict confidentiality and data protection agreements. The GLBA governs how we protect your financial information and may exempt us from certain state privacy requirements.

**Opt Out.** You may opt out of biometric authentication at any time by notifying us using our contact information below. Opting out will not affect your ability to use our services, but you will need to use alternative authentication methods.

**Data Retention.** Your biometric data will be retained only for as long as necessary to fulfill the purpose for which it was collected or as required by applicable law. If you choose to opt out or discontinue biometric authentication, we will securely delete your biometric data within 30 days.

**How to Contact Us.** For questions call 800.897.6991 or write [talk2us@truitycu.org](mailto:talk2us@truitycu.org).